



Customer Scam Alert Notification

PULSE, a leading network for clearing ATM and debit card transactions in the US, has been made aware of a fraudulent e-mail notification scam.

the little bank, Inc. reminds you that we will never request your personal or confidential information through e-mail. Financial institutions will not contact you by phone or email requesting your social security number or account information.

Below is an example of a fraudulent e-mail scam recently being circulated to consumers:

Dear InterSwitch Card Holder,

Due to changes made on our website and our security servers, you've been required to register/re-activate all your ATM card's Online Immediately for security reasons, this update/registration will help us prevent your ATM card's from ATM theft and fraudulent activities.

Please Register your ATM Card information's by visiting our website at www.webpay.interswitchng.com/update-accounts and verify all the necessary information's requested.

If your ATM/DEBIT Card information is not updated within **48 to 72 hours** then your ability to access your account will become restricted.

Thank you.
InterSwitch Limited,
Plot 1648C Oko-Awo Close,
Victoria Island, Lagos
Nigeria
P.M.B. 80164, Victoria Island.

Red Flags of a Scam

Be on the lookout for “red flags” of a scam. Such “red flags” may include:

- Unusual capitalization (as in the work “Immediately”) above.
- Unfamiliar card name (ex. InterSwitch Limited)
- Unfamiliar location (ex. Nigeria)
- Misspelled words
- Incorrect grammar
- Asking you to deposit a check and then wire funds—especially wires outside the US.
- Claims that you’ve won a contest. If you didn’t enter a contest, then you couldn’t have won something.
- Claims that you are a sole living relative of an individual who has deceased and will inherit a large amount of funds.

How can I keep from being a victim?

- Never provide your account number or other confidential information to someone who calls claiming to be from your financial institution.
- Never respond to emails or mailings for anyone claiming to be with your financial institution and requesting confidential information.
- Never provide you confidential information to someone unless you are completely certain of who it is and that there is a valid reason for requesting the information.
- Immediately delete any unsolicited emails, emails from a financial institution where you do not have an account, or emails requesting you to respond with your confidential information, such as an account number or your social security number.